



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

Questions? Go to ncmedicaidplans.gov. Or call us at **1-833-870-5500** (TTY: 1-833-870-5588). The call is free. We can speak with you in other languages.

GRIEVANCE RESOLUTION NOTICE
NC Medicaid 20190925 v1.0

Patricia A. Jones
1234 Any Main St
Raleigh, NC 27603-1000

October 1, 2019

Dear Patricia A. Jones:

We received your complaint on October 1, 2019.

We reviewed your complaint and [\[resolution description\]](#).

Questions?

Call us at **1-833-870-5500** (TTY: 1-833-870-5588), 7 a.m. to 5 p.m., Monday through Saturday. The call is free. You may need your Medicaid ID number when you call.

Thank you,
NC Medicaid Team

MEDICAID EB RESOL-ENG 190812

To get this information in other languages or formats such as large print or audio, call **1-833-870-5500**.